

Government of the Northwest Territories (GNWT) Information and Resource Manual

Resources for Community Residents, Employers and Organizations



GNWT INFORMATION AND RESOURCE GUIDE

Introduction

This Information and Resource Guide is to support Northwest Territories (NWT) residents, employers and communities in sourcing *Training, Employment and Labour Market* information to ensure continued success of individuals, employers, and communities in advancing the NWT workforce and NWT economy.

This guide is a living document and the information and resources in this guide will be refreshed annually.

In 2018, the <u>Small Communities Employment Strategy</u> was released to support the NWT small communities, which follow the overarching <u>Skills 4 Success 10-Year Framework</u>.

Within the **Small Communities Employment Strategy's** Goals and Actions is:

Goal 3: Grow the NWT Workforce through Partnerships

Objective 3.2: Improve communications on the suite of skills development and training programs available to communities and their residents.

Key Actions: Develop an inventory of the Government of the Northwest Territories (GNWT) funded small community employment supports to improve awareness of available resources.

This Information and Resource Manual provides this information at one's fingertips and is outlined in sections as follows:

- **Individuals** (for individuals requiring additional training, mentorships, entrepreneurial and learning supports)
- **Employers/Organizations** (for Employers and Organizations requiring business and employment supports)
- **Communities** (to address local Labour Market and Workforce Development programs for communities)



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INDIVIDUALS



INDIVIDUALS

Advancing Local Government Administrators Program

Administered by:

The Advancing Local Government Administrators Program (ALGAP) is administered by the Department of Municipal and Community Affairs (MACA).

What is this program?

The ALGAP is a two-year community-based training program designed to invest in the recruitment, training, development, and retention of Local Government Administrators (LGA) and senior management positions within the community government.

The objectives of this program are:

Participants will be introduced to management theory, concepts, systems relating to industry standards and best practices. This program follows a blended-delivery model of training that encompasses the following learning experiences:

- Completion of a series of courses accessed through classroom delivery (in person and video conferencing), instructor-led distance delivery (Moodle), and the option to access tutor-assisted self-directed learning to challenge course exams.
- Engagement in extensive hands-on (community-based) practical learning activities that are grouped within 13 core competency areas.
- On-site guidance and support is provided by an experienced LGA Trainer.
- Active attendance in a series of community-based workshops involving the LGA Trainee, LGA Trainer and Council.
- Active participation and structured networking opportunities through the quarterly LGA Functional Skills workshops.
- Active participation in a series of professional meetings and conferences relevant to role functionality and community government operations.



Advancing Local Government Administrators Program - Cont'd

The ALGAP is considered a community-based program and is accessed by participants from their sponsoring communities, usually employed with the community government. A major part of learning and development occurs in the workplace and in the home community through completion of practical learning activities and through the support of the LGA Trainer to provide relevant and progressive work experience. The School of Community Government delivers all required courses and workshops through a variety of blended delivery methods.

For more information:

Program Information:

https://www.maca.gov.nt.ca/en/services/advancing-local-government-administrators-program

Regional MACA Offices:

https://www.maca.gov.nt.ca/en/regional-offices

Email:

maca scg@gov.nt.ca



Agriculture Training Program

Administered by:

The Agriculture Training Program is administered by the Department of Industry, Tourism and Investment (ITI).

What is this program?

This program provides funding to help residents access these opportunities and help advance agriculture in the NWT.

Who is eligible?

Northwest Territories (NWT) residents who are experienced, and/or new entrants into agricultural food production, as well as agri-food processing businesses, and/or involved in northern-based agri-businesses.

Funding

Up to \$5,000 per year is available for participation in commercial agriculture-oriented courses, training, or conferences. Eligible costs include:

- Tuition, training and course fees;
- Registration fees;
- Instructor/speaker fees:
- Educational materials; and
- Travel expenses (Note: travel costs must be consistent with GNWT travel expense guidelines).

For more information:

https://www.iti.gov.nt.ca/en/services/apply-agriculture-training-program

Contact:

https://www.iti.gov.nt.ca/en/services/apply-agriculture-training-program

ITI Regional Offices



Apprenticeship, Trade and Occupation Certification

Administered by:

Apprenticeship Trade and Occupation Certification (ATOC) is administered by the Department of Education, Culture and Employment (ECE).

What is this program?

ECE supports the development, maintenance and delivery of designated trade and occupation training programs that contribute to the development of a skilled northern workforce. ATOC is an industry-driven partnership that ensures a highly skilled NWT workforce in 54 designated trades and 25 occupations.

The Minister of ECE appoints members to the Apprenticeship, Trade and Occupation Certification Board (ATOCB). The ATOCB provides advice and is the link between the department and industry, facilitating a strong partnership leading to qualified journeypersons and a skilled workforce. There are also five Trades Advisory Committees (TAC) for the carpentry, plumbing, electrical, heavy equipment technician, and housing maintainer trades. The TACs are made up of representatives from industry. The advisory committees aid ECE by ensuring industry standards are met.

Regional ECE Service Centres are the delivery arm for the ATOC training system. ECE Service Centre staff:

- help guide apprentices and other individuals pursuing certification in designated trades and occupations;
- counsel apprentices and employers on various aspects of the apprenticeship training program, monitor workplace training of apprentices, and counsel employers and apprentices on various aspects of the apprenticeship and industry training system; and
- monitor the workplace for compliance with the <u>Apprenticeship, Trade and Occupation</u> <u>Certification Act and Regulations</u>.

For more information:

Regional ECE Service Centres

https://www.ece.gov.nt.ca/en/services/apprenticeship-and-trades



Career, Employment and Training Services

Administered by:

Career Development staff work from the Regional Education, Culture and Employment (ECE) Service Centres. They work with NWT residents who are seeking career navigation services, job search activities and training, and to learn about financial resources and supports.

What is this service?

Delivered through Regional ECE Service Centres, ECE provides labour market programs and services for individuals, employers, organizations, and communities. Visit the links below to learn more about each category and contact your <u>Regional ECE Service Centre</u> for any questions.

Individuals

- Self-Employment Program page 32 of this manual
- Skills Development Program page 33 of this manual

Employers and Organizations

- Employee Training Program page 55 of this manual
- Wage Subsidy Program page 59 of this manual

Communities

- Community Training Partnerships page 69 of this manual
- Employment Assistance Program page 70 of this manual
- Job Creation Partnership page 71 of this manual
- Small Community Employment Support program page 66 of this manual
- Strategic Workforce Initiatives page 72 of this manual

For more information:

https://www.ece.gov.nt.ca/en/services/career-and-employment

Regional ECE Service Centre



Career Planning

Administered by:

Career Development staff work from the Regional Education, Culture and Employment (ECE) Service Centres. They work with NWT residents who are seeking career navigation services, job search activities and training, and to learn about financial resources and supports.

What is this service?

ECE staff can help you with career counseling, and provide information on budgeting, managing your time, peer pressure and coping with stress. The career development staff also provide information, resources, and advice to help you successfully plan for your future. Contact your local ECE Service Centre to make an appointment.

<u>Labour market information</u> helps residents make decisions about their education, employment, or business operations. The Government of the Northwest Territories partnered with The Conference Board of Canada to develop a <u>labour market forecast</u> for the NWT. This forecast is tied to the <u>Skills 4 Success</u> initiative, which provides information about occupations in demand in the NWT.

To see what career your current skills and knowledge can get you, or to explore occupations related to various education programs, try Job Bank's <u>Exploring Careers</u>.

<u>Job Opportunities</u> may be found at the National <u>Job Bank</u>, which is a leading source for jobs and labour market information. It offers users free occupational and career information, such as job opportunities, educational requirements, duties, wages and salaries, current employment trends, and outlooks.

This site can help people search for work, make career decisions, see what jobs will be in demand and much more.

Other helpful links for current job openings in the NWT are:

- Government of the NWT Job Opportunities
- Northern News Services Job Posting
- EDGE Job Board
- CDETNO Job Board



Early Childhood Staff Grant and Scholarships

Administered by:

The Department of Education, Culture and Employment (ECE) promotes two programs designed to increase the financial income of early childhood staff who work in licensed day care facilities, and support those interested in pursuing a career as an early childhood educator. Individuals interested in accessing these programs may contact staff within the Early Learning and Child Care division at (867) 767-9354 ext. 71276.

What is this program?

The purpose of the Early Childhood Staff Grant is to increase the earning potential for licensed day care centre staff and offers an incentive to attract new professionals to the early childhood workforce. It is just one of the ways ECE is working toward strengthening the capacity of the early childhood field in the NWT. Click below for more information and to apply for an Early Childhood Staff Grant.

To download an application or information package for staff grant, please visit the Early Childhood Development **document page**.

<u>Scholarships</u> of \$5,000 each will be awarded to eligible NWT students to help full-time college and/or university students offset the costs of attending southern accredited post-secondary institutions to complete Diploma or Degree programs with a direct focus in Early Childhood Development studies during each academic year. Students enrolled in online programs are not eligible.

Early Childhood Development Scholarship Application

For more information:

Early Learning and Child Care Education, Culture and Employment PO BOX 1320 YELLOWKNIFE NT X1A 2L9 Telephone: (867) 767-9354 ext. 71276

https://www.ece.gov.nt.ca/en/services/early-childhood-development/early-childhood-staff-grant-scholarship-training



Employment and Internship Opportunities

Administered by:

The Government of the Northwest Territories (GNWT) offers a range of exciting employment opportunities along with attractive terms of employment, salary, and benefits. The GNWT is committed to creating and maintaining a competent public service that is representative of the population we serve. All employment and internship opportunities are administered by Human Resources.

What is this service?

- <u>View current job openings</u>
- Find out more about working for the Government of the Northwest Territories
- Learn more about living in the Northwest Territories
- GNWT Summer Student Employment Program
- <u>GNWT Internship Program</u>
- Indigenous Career Gateway Program
- Regional Recruitment Program
- <u>Casual Employment</u>
- <u>Assistance with Apply to GNWT jobs</u> including <u>eRecruit</u>, preparing cover letters, resumes and preparing for GNWT job interviews

For more information:

https://www.gov.nt.ca/careers/en/employment-programs-0

https://www.fin.gov.nt.ca/en/services/careers-gnwt



Employment Standards

Administered by:

The <u>Employment Standards Office</u> serves the needs of both employers and employees by providing information and education on the rights of employees and the responsibility of employers under the jurisdiction of the <u>Employment Standards Act</u>. The Department of Education, Culture and Employment administers the <u>Employment Standards Act</u> and Regulations.

What is this service?

<u>The Employment Standards Act</u> and <u>Employment Standards Regulations</u> are the basic legal authority in the NWT that sets out the minimum employment standards and provides for the enforcement of these laws by Employment Standards staff.

The *Employment Standards Act* applies to most employees and employers that perform work in the Northwest Territories.

The Employment Standards Act does not apply to:

- Federal Government Employees
- Territorial Government Employees
- Workers in federally regulated industries such as airlines, banks, and most telecommunications operations.

For more information:

https://www.ece.gov.nt.ca/en/services/employment-standards

Employment Standards

Labour Development and Standards Education, Culture and Employment PO BOX 1320 YELLOWKNIFE NT X1A 2L9 Telephone: (867) 767-9351 ext. 71469 Toll Free:

(888) 700-5707

Email: employment standards@gov.nt.ca



The Environment and Natural Resources Technology Program

Administered by:

The Environment and Natural Resources Technology Program is administered by Aurora College.

What is this program?

The Environment and Natural Resources Technology Program (ENRTP) is a two-year Diploma program that links opportunities to learn from experience in the field with academic coursework in the classroom and skill training in the laboratory. The program places emphasis on learning through experience.

Graduates of the program will possess the ability needed to succeed as technicians and officers in natural resource and environmental management careers, including wildlife, forestry, marine and freshwater fisheries, water resources, environmental protection, parks, land claim resource management, oil and gas, and mining.

The creation of territorial-protected areas in the NWT is resulting in increased, community-based employment related to the management and operation of these areas. Skills developed through the ENRTP complement the eligibility requirements for these employment opportunities.

For more information:

Contact 1-866-266-4699 or email info@auroracollege.nt.ca

https://www.auroracollege.nt.ca/future-students/explore-programs/environment-and-natural-resources/

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NWT Nominee Program - Business Stream

Administered by:

The Northwest Territories Nominee Program (Nominee Program) is delivered in partnership between the Government of the Northwest Territories (GNWT) and Immigration, Refugees and Citizenship Canada. The Nominee Program is delivered by two GNWT departments:

- Industry, Tourism and Investment (ITI) delivers the Business stream
- Education, Culture and Employment delivers **Employer driven streams**

What is this Program?

The GNWT is working to ensure that immigration is a component of both its overall labour force and business development strategies for the short and long-term. The GNWT recognizes the considerable contribution that newcomers and immigrants can make to the NWT and welcome those interested in making the territory their home.

The GNWT delivers the <u>Northwest Territories Nominee Program</u> in association with Immigration, Refugee and Citizenship Canada.

ITI maintains one stream of the program that focuses on attracting business expertise and investment capital to enhance the economic environment of the NWT:

• The <u>Business Stream</u> is for Foreign Nationals who want to immigrate to the NWT to start a business, purchase an existing business based in the NWT, or invest in and operate an existing business in the NWT.

For more information:

Northwest Territories Nominee Program

Nominee Program

Industry, Tourism and Investment Business Support & Trade

Toll Free: 1 (855) 440-5450
Email: immigration@gov.nt.ca



Indigenous Career Gateway Program

Administered by:

This program is administered by the Department of Finance and Human Resources. The Indigenous Career Gateway Program targets Indigenous candidates for entry-level and trainee opportunities with the Government of the Northwest Territories (GNWT).

What is this program?

The Indigenous Career Gateway Program is designated for Indigenous people and only those applicants who self-declare at the time of application, and provide proof of affirmative action status, will be eligible for further consideration under this program.

Applicants will be entered into a database of candidates to be referred to departments as employment opportunities become available. As a condition of employment, candidates must be legally entitled to work in Canada. Specific qualifications will vary, depending on position requirements.

Applicants with backgrounds in any of the following job categories: finance, human resources, law, corrections, information technology, health, social services, engineering, policy, administration, management, transportation, education, trades, science, and other fields are encouraged to apply. If candidates would like to be considered for specific categories, they are encouraged to indicate the applicable categories on their covering letter or resume.

For more information:

Management and Recruitment Services
Department of Finance
Government of the Northwest Territories
YELLOWKNIFE CENTRE 5TH FLOOR
PO BOX 1320
YELLOWKNIFE NT X1A 2L9
careergateway@gov.nt.ca

Indigenous Career Gateway Program



Indigenous Language Revitalization Scholarship Program

Administered by:

The GNWT has established the Indigenous Languages and Education Secretariat (ILES) within the Department of Education, Culture and Employment (ECE) to enhance the protection, revitalization and strengthening of Indigenous languages throughout the NWT.

What is this program?

The Indigenous Language Revitalization (ILR) scholarship program offers scholarships of \$5,000 to eligible applicants. The ILR scholarships will be awarded to NWT students to help offset the costs of attending programs offered by accredited post-secondary institutions targeted toward Indigenous languages revitalization. Students taking certificate, diploma, or degree programs with a direct focus in Indigenous Language Revitalization studies are eligible for this scholarship, which will be awarded only once for each program.

Applications will be judged according to criteria outlined below:

- Applicants who have indicated they plan to return to the NWT to pursue a career in Indigenous language revitalization or service provision (e.g., interpretation and translation);
- A commitment to complete a post-secondary certificate, diploma, or degree that supports language revitalization; and
- Applicants who can already demonstrate a commitment to Indigenous language revitalization.

Applicants must ensure all information is complete and accurate and all requirements listed in Part I of the application are submitted to the Department of ECE by the deadline.

Next Deadline: June 01 or December 01, annually.

Scholarship Application Form

For more information:

https://www.ece.gov.nt.ca/en/ILR-Scholarship



Liquor Inspector Training

Administered by:

The Liquor Inspector Training program is administered by the Department of Finance.

What is this program?

This program is to provide the participant the credentials to be a Northwest Territories (NWT) Liquor Inspector. These positions are in Yellowknife, Hay River, Fort Smith, Fort Simpson, Norman Wells and Inuvik.

Responsibilities of an NWT Liquor Inspector are;

- Inspect licensed premises, liquor stores, premises where functions and other such places were authorized.
- Complete inspection reports and discuss them with the licence holder or person in charge of the premises.
- Listen to premises staff, discuss any findings with the licence holder or supervisor.
- Observe, record, and report offences found with regards to the *Liquor Act* and Regulations, *Fire Prevention Act* and *Public Health Act*.
- File reports as soon as practical with the Manager, Liquor Enforcement on any suspension of a licence ordered by them.
- Serve Notice of Hearings, subpoenas, and swear affidavits of service.
- May be required to testify as Compliance Hearings when the Inspector has written the Inspection Report or has witnessed the violation.
- May be required to perform other inspections as requested by the Manager, Liquor Enforcement.

For more information on becoming an NWT Liquor Inspector call (867) 875-7898.

https://www.fin.gov.nt.ca/en/services/liquor-enforcement/become-nwt-liquor-inspector



MUNICIPAL AND COMMUNITY AFFAIRS for Community-Related Jobs

The *School of Community Government* delivers training and development for staff and volunteers of Community Governments. Registration or participation in these programs is generally limited to community government staff.

By-law Enforcement Training Program

Administered by:

The Department of Municipal and Community Affairs manages these training programs for community government employees through the *School of Community Government*.

What is this program?

This training provides the knowledge and practical skills to effectively perform the duties of a Bylaw Enforcement Officer. Training is focused on the unique aspects of northern communities, culture, programs, and services.

What are the objectives of this program?

- To provide general information and references that will help students understand what is expected of a Bylaw Enforcement Officer in the Northwest Territories.
- To provide the basic knowledge that will help individuals be successful at facing the challenges of becoming a Bylaw Enforcement Officer.

The program is offered through online learning delivery.

For more information:

https://www.maca.gov.nt.ca/en/services/bylaw-enforcement-training-program



Community Government Finance Training Program

Administered by:

The Department of Municipal and Community Affairs manages these training programs for community government employees through the *School of Community Government*.

What is this program?

The purpose of the Community Government Finance Program is to assist community government staff to develop knowledge and skills in the finance field as it relates to community government responsibilities.

What are the objectives of this program?

- To introduce the theory, standards (Generally Accepted Accounting Standards [GAAP]) and concepts of accounting.
- To develop basic accounting skills used to record and analyze community transactions, prepare adjustments, and complete the accounting cycle.
- To instruct individuals to prepare and provide accurate financial information to management, council, and funding agencies.
- To demonstrate budget and quarterly financial information in preparation for elected officials.
- To develop computerized accounting and reporting systems.
- To better prepare finance staff for annual audits.

For more information:

https://www.maca.gov.nt.ca/en/services/community-government-finance-training-program
https://www.maca.gov.nt.ca/en/regional-offices



Community Government Management Training

Administered by:

The Department of Municipal and Community Affairs manages these training programs for community government employees through the *School of Community Government*.

What is this program?

The purpose of the Community Management Program is to assist community government staff to develop knowledge and skills in the management and leadership fields.

What are the objectives of the program?

The Community Management Program has been designed to facilitate the work of leadership development by exploring ideas and practices that create shared vision, sustainable government, and human services of the highest quality. Participants will enjoy a variety of courses that cover topics ranging from communications, leadership, human resources, municipal law, financial management, strategic planning, essentials of community government management, capital and infrastructure planning, community development, tenders and contracts, and programs and services.

For more information:

https://www.maca.gov.nt.ca/en/services/community-government-management-training https://www.maca.gov.nt.ca/en/regional-offices



Community Infrastructure, Maintenance and Management Training

Administered by:

The Department of Municipal and Community Affairs manages these training programs for community government employees through the *School of Community Government*.

What is this program?

To train community government public works staff.

What are the objectives of this program?

- To provide community government employees with the skills to provide efficient and effective community works programs and services.
- To ensure that the community government works area is safely providing services to its residents.
- To allow community employees to do their job safely.
- To enhance the overall skills of community work employees so that they can more effectively deliver services.

For more information:

https://www.maca.gov.nt.ca/en/services/community-infrastructure-maintenance-and-management-training

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First Responder Training

Administered by:

The Department of Municipal and Community Affairs manages these training programs for community government employees through the *School of Community Government*.

What is this program?

To provide residents the essential skills and knowledge in becoming a First Responder.

What are the objectives of this program?

- To provide training support to community governments in the area of First Responder.
- To promote and inform community governments of the importance of Public Safety.

Community government staff, volunteers, or the general public may have a responsibility or interest in being a First Responder in the community; knowing what to do in the first few minutes of an emergency can help save lives.

For more information:

https://www.maca.gov.nt.ca/en/services/first-responder-training



Governance Training

Administered by:

The following training programs are listed for consistency of programs, services, and resources available for NWT residents. The Department of Municipal and Community Affairs manages these training programs through the *School of Community Government*.

What is this program?

This program is for Councillors and Employees throughout the Northwest Territories to continue to increase their knowledge and skills. Community Government leaders are busy people who often wear several different hats in the community – in addition to being on Council, many also work, operate businesses, volunteer, and have families. Having a clear idea of what your role is as a Mayor/Chief or as a Councillor is important so that you can lead effectively and provide broad oversight to ensure the community government is well governed.

What are the objectives of this program?

The objectives of the *School of Community Government's* Community Governance Workshop Series are to:

- Assist elected officials to become knowledgeable and skilled in many areas of community governance responsibility;
- Enable community government elected officials to be effective;
- Provide participants with the opportunity to take part in interactive sessions with subject matter experts who understand northern communities and their community governments; and
- Provide participants the opportunity to ask questions specific to their community and explore solutions to real issues and problems that they struggle with as they strive to improve their community for their citizens.

You will be able to better serve your community with a higher degree of quality, competency, and capacity.

For more information:

https://elearning-sofcg.org/

https://www.maca.gov.nt.ca/en/services/governance-training



Introduction to Firefighting Training

Administered by:

The following training programs are listed for consistency of programs, services, and resources available for NWT residents. The Department of Municipal and Community Affairs manages these training programs for community government employees through the *School of Community Government*.

What is this program?

To train community firefighters to the community's approved level of service. The *School of Community Government*, in collaboration with the Office of the Fire Marshal, offers firefighter training that will meet the assessed needs of the community.

What are the objectives of this program?

To provide community firefighters with the skills and knowledge required to adequately perform their respective roles and responsibilities within the fire service.

For more information:

https://www.maca.gov.nt.ca/en/services/introduction-firefighting-training



Recreation Facility Operator Training

Administered by:

The Department of Municipal and Community Affairs manages these training programs for community government employees through the *School of Community Government*.

What is this program?

The program provides Northwest Territories recreation facility operators with the practical knowledge and skills to effectively maintain and manage recreation facilities in the community.

What are the objectives of this program?

- Maximize lifespan of recreation facilities in northern communities;
- Ensure safe operation, maintenance and management of northern public recreation facilities:
- Prepare students for successful completion of occupational certification as a Recreation Facility Operator; and
- Enhance the recognition of the recreation facilities training through accreditation and partnerships with other training organizations.

For more information:

https://www.maca.gov.nt.ca/en/services/recreation-facility-operator-training



Recreation Leadership Training

Administered by:

The Department of Municipal and Community Affairs manages these training programs for community government employees through the *School of Community Government*.

What is this program?

This Certificate Program includes 10 courses and a fieldwork component. The program provides key recreation leadership training as well as practical skills and knowledge for Recreation Leaders to be effective in the delivery of recreation services in the community.

What are the objectives of this program?

- Present practical, relevant courses leading to successful completion of the Certificate Program;
- Provide experiential learning through fieldwork assignment and practical experiences to enhance academic skills learned in the classroom;
- Prepare students for successful completion of occupational certification as a Recreation Leader; and
- Enhance the recognition of the recreation leaders training through accreditation and partnerships with other institutions.

Courses within the program provide Recreation Leaders with skills and knowledge in broad topic areas and enable them to be more effective in the position. Accreditation for selected courses is also provided with the College of the Rockies Tourism and Recreation Management Certificate and Diploma programs.

For more information:

https://www.maca.gov.nt.ca/en/services/recreation-leadership-training



Water and Waste Management Training

The Department of Municipal and Community Affairs manages these training programs for community government employees through the *School of Community Government*.

What is this program?

The Water and Waste Management Program is designed for individuals employed by Community Governments either full or part time and working in Water Treatment, Wastewater Treatment and Solid Waste in the community. This program is also relevant for industries requiring Water and Wastewater Treatment. Courses have been developed to provide community works staff with the practical knowledge and skills needed to effectively perform in a Water, Wastewater and Solid Waste Management position. The curriculum is also based on the Association Boards of Certification Model standard developed for Water and Wastewater Operators.

What are the objectives of this program?

The objectives of the Water and Waste Management Program include but are not limited to the following:

- The assurance of a safe and adequate water supply;
- The protection of the aquatic environment;
- The recognition of water and wastewater facility operators and the important role they play in their communities;
- Educating Community Works staff to properly and safely operate and maintain a Solid Waste Management System in the NWT in order to protect public health and the environment in your community; and
- To prepare Community Works staff for successful completion of Water and Wastewater Operator certification.

For more information:

https://www.maca.gov.nt.ca/en/services/water-and-waste-management-training



Regional Recruitment Program

Administered by:

The Regional Recruitment Program (RRP) is administered by the Department of Finance and Human Resources.

What is this program?

The RRP is a recruitment and on-the-job training program that links vacant regional positions to potential candidates by providing financial and human resource support to departments, boards, and agencies.

On-the-job training focuses on the unique competencies of each individual trainee by implementing training plans and mentorship for the duration of their on-the-job training experience.

Up to \$15,000 per trainee position is provided through the Regional Recruitment Program. This is how trainee positions are funded:

- Trainees are paid at 80% of the position's full salary (in accordance with the Trainee Provisions in the Union of Northern Workers Collective Agreement). The remaining 20% of the position's salary is used by departments, boards, or agencies to support the trainee's individual training and development.
- To further support the department and trainee, up to \$15,000 per position is provided through the RRP. This funding supports additional training and development costs above the salary and O&M funding already in place for the vacant position.
- An additional training allowance of up to \$6,000 per annum per trainee is available through the RRP for on-the-job training to the trainee, as outlined in the training plan. Regional Recruitment Program Guidelines

For more information:

Regional Recruitment Program



Resource Management Officer Training Program

Administered by:

The Resource Management Officer Training program is administered by the Department of Lands.

What is this program?

The Government of the Northwest Territories (GNWT) Resource Management Officer (RMO) training program gives participants:

- On-the-job training that includes travel to remote locations by plane, snowmobile, or ATV
- Guidance and mentorship from Department of Lands staff
- Self-directed learning and formal education
- The opportunity to become qualified as an RMO Level II

RMOs are also called inspectors. Inspectors help lease, permit, and licence holders meet the terms and conditions of authorizations issued by the GNWT or other regulators. This is accomplished through extensive fieldwork where development and land use activities occur on public land.

What are the eligibility requirements?

- Grade 12 education
- One year of experience working in the environment, land use or land management fields
- Eligible to enter the Environment and Natural Resources Technology Program
- Class 5 NWT Driver's Licence

For more information:

https://www.lands.gov.nt.ca/en/services/resource-management-officer-training-program https://www.lands.gov.nt.ca/en/regional-offices



Seasonal Fire Crew Training and Employment

Administered by:

Seasonal Fire Crew Training and Employment opportunities are administered by the Department of Environment and Natural Resources (ENR) in conjunction with ENR Regional Offices across the NWT. The Government of the Northwest Territories (GNWT) through ENR employs 28 five-person fire crews during a season, placed in all five regions of the territory and almost every community.

What is this program?

The Seasonal Fire Crew Training and Employment program is designed to train individuals to be part of a fire crew that responds to wildfires during the annual fire season of May to September. This program provides individuals with the skills and knowledge required to adequately perform their respective roles and responsibilities within the fire crew. Trained individuals are hired by ENR in various roles, including but not solely as firefighters.

An individual must be a Type 1 certified wildland firefighter employed by the GNWT or one of its contractors to be exported out of the territory to fight fires in other jurisdictions.

For more information:

Contact Forest Management at your regional Environment and Natural Resources office.

https://www.enr.gov.nt.ca/en/services/services-de-lutte-contre-les-feux-deforet/looking-work-fire-crew-nwt



Self-Employment Program

Administered by:

The Self-Employment Program (SEP) is administered by the Department of Education, Culture and Employment (ECE). Career Development Staff, located in the Regional ECE Service Centres, work with individuals on accessing the Self-Employment Program.

What is this program?

The SEP provides support to eligible individuals who are starting a small business or taking over an existing business in which they did not have prior ownership in. Assistance is provided to clients by assessing their business idea, personal suitability, financial risks, and the resources available or required to be successful.

In addition to the above eligibility criteria, individuals must agree to work full-time on a new business or an existing business that they have had no prior ownership in. They also must not have held a business licence for more than three months or participated in a self-employment assistance activity within the past five years.

For more information:

https://www.ece.gov.nt.ca/en/services/career-and-employment-services/ressources-professionnells

https://www.ece.gov.nt.ca/en/ece-service-centres



Skills Development Program

Administered by:

The Skills Development Program (SDP) is administered by the Department of Education, Culture and Employment (ECE). Career Development Staff located in Regional ECE Service Centres work with individuals on accessing the SDP.

What is this program?

The SDP provides support for eligible individuals to participate in short-term training opportunities, up to 52 weeks, that upgrade or develop essential employability skills.

Eligible skills development activities must be full-time and may include:

- literacy and numeracy
- academic upgrading
- workplace essential skills
- life skills
- employment readiness programs
- pre-employment training courses
- skill-specific training programs
- post-secondary programs leading to a formal credential

For more information:

https://www.ece.gov.nt.ca/en/services/career-and-employment-services/ressources-professionnells

https://www.ece.gov.nt.ca/en/ece-service-centres



Student Financial Assistance

Administered by:

The Student Financial Assistance (SFA) program is administered by the Department of Education, Culture and Employment (ECE) and is delivered by ECE at the Lahm Ridge Tower in Yellowknife, at 4501 50th Avenue.

What is this program?

ECE provides financial assistance to NWT residents to assist with post-secondary education-related expenses.

There is financial assistance for full-time and part-time studies available to NWT residents attending accredited, post-secondary institutions and programs. The purpose of the SFA program is to help supplement the cost of obtaining a post-secondary education, not to cover all expenses.

Depending on eligibility, SFA may provide post-secondary students with assistance for:

- Basic Grant Funding for tuition and fees, books, and travel costs
- Supplementary Grant or Remissible Loan Monthly living allowance
- Repayable Loan Funding for tuition and fees, books, travel, and a monthly living allowance
- NWT Grants for Students with Permanent Disabilities
- Course Reimbursement Up to \$880 per course

For more information:

- SFA Handbook: https://www.ece.gov.nt.ca/sites/ece/files/resources/sfa-handbook-2021-22.pdf
- SFA Policy Manual:

https://www.ece.gov.nt.ca/sites/ece/files/resources/94. sfa policy manual - september 2020.pdf

Email: nwtsfa@gov.nt.ca

Phone: 1-800-661-0793 or 1-867-767-9355

Website: www.gov.nt.ca/sfa
Facebook: facebook.com/nwt.sfa
Instagram: Instagram.com/sfanwt

Twitter: twitter.com/sfanwt



Supports for Individuals with Disabilities

Administered by:

There are many supports available for Persons with Disabilities and some of these supports are administered by the Department of Education, Culture and Employment (ECE).

What are these supports?

Assistive (special) equipment funding is reimbursable and may be provided if these items are necessary to complete training. A copy of receipts for all purchases must be submitted to ECE for proof of payment that has been pre-determined by Regional ECE Service Centre staff.

In order for ECE to advance funds, documentation is required from a supporting agency (e.g., doctor, nurse or community health representative), along with a quote for the cost of the equipment.

Additional assistance may be provided for persons with disabilities for the following, on a negotiated basis:

- Mentoring/coaching;
- Tailored job training aids:
- Diagnostic services;
- Tutoring; and/or
- Ground transportation.

These supports are available when an individual works with Regional ECE Service Centre staff in developing a Career Action Plan and initiates activities within one of the labour market programs available to NWT residents, such as;

- Skills Development Program page 33 of this document
- <u>Self-Employment Program</u> page 32 of this document
- <u>Employee Training Program</u> page 55 of this document



Supports for Individuals with Disabilities - cont'd

- Wage Subsidy Program page 59 of this document
- Community Training Program page 69 of this document
- Employment Assistance Services page 70 of this document
- <u>Job Creation Partnership</u> page 71 of this document

For more information:

https://www.ece.gov.nt.ca/en/services/career-and-employment-services/ressources-professionnells



Tourism Training

Business, Market and Trade Ready

Administered by:

The Department of Industry, Tourism and Investment (ITI) manages these training programs.

What is this program?

The Business, Market and Trade Ready (BMT-Ready) learning program is to assist Tourism Operators on what it takes to get "ready" to promote and sell your tourism product to travellers from around the world to the Northwest Territories.

- Business-ready refers to a tourism business that has all its licences, permits and insurance in place to operate legally.
- Market-ready describes a tourism business that has operated for two years or more and selling direct to the visitor.
- Trade-ready means that a tourism business is selling their tourism experiences through third-party Distribution Sales Channels to reach even more visitors.

The BMT-Ready program and tools help tourism suppliers better understand how applying standards can enable their business to access new marketing and distribution sales channels when they develop their policies, and administer their sales to meet expected service standards.

To be eligible for the program, participants need to meet the following criteria:

- Have a valid Tourism Operator Licence
- Be a business, collective or organization that is engaged in the tourism sector
- Having a business plan is an asset, but not a requirement for the program

For more information:

https://www.iti.gov.nt.ca/en/TourismReady

https://www.iti.gov.nt.ca/en/regional-offices



Marketing Your Tourism Products

Administered by:

The Department of Industry, Tourism and Investment (ITI) manages these training programs.

What is this program?

Marketing Your Tourism Products is a self-guided workbook that provides an in-depth look into competitive marketing strategies for both new and existing tourism operators.

You will be introduced to key concepts of tourism marketing and will work through a variety of exercises that will help you identify unique selling features of your tourism product and how to match these features with target markets.

Key tools can be taken from this workbook and applied to real-world marketing tasks like developing effective messaging, marketing your products in a digital world, and measuring the success of your efforts. At the end of the workshop, you should feel comfortable completing a basic marketing plan for your tourism business.

Download the self-guided workbook below.

For more information:

https://www.iti.gov.nt.ca/en/services/ressources-de-formation-en-tourisme/marketing-your-tourism-products

https://www.iti.gov.nt.ca/en/regional-offices

Workbook:

Marketing Your Tourism Products



Marine Safety Training

Administered by:

The Department of Industry, Tourism and Investment (ITI) manages these training programs.

What is this program?

ITI provides funding for boat safety, drowning prevention training and first aid training. The department organizes courses for the tourism industry on an on-demand basis.

Participants must be a valid Tourism Operator Licence holder to participate.

For more Information:

https://www.iti.gov.nt.ca/en/services/tourism-training-resources/marine-safety-training
https://www.iti.gov.nt.ca/en/regional-offices



NorthernMost Host

Administered by:

The Department of Industry, Tourism and Investment manages these training programs.

What is this program?

NorthernMost Host is a two-day customer service workshop designed to prepare participants to welcome guests and visitors to the Northwest Territories (NWT). Participants learn about tourism and hospitality in the NWT while building skills for quality customer service.

Over the two days, participants will learn about customer expectations, effective communication, dealing with challenging customers, and the importance of being ambassadors for their business, community, and territory.

The workshop is filled with activities created by the NWT Literacy Council to help build the skills of the participants. The five NorthernMost Host principles, combined with an awareness of the tourism industry in our northern communities, introduce and help develop skills to enable participants to meet the needs and expectations of tourists in the 21st century.

For more information:

https://www.iti.gov.nt.ca/en/NorthernMostHost

https://www.iti.gov.nt.ca/en/regional-offices

NorthernMost Host Brochure



Risk Management Training

Administered by:

The Department of Industry, Tourism and Investment manages these training programs.

What is this program?

Safety is a priority for the tourism industry in the NWT – for visitors and tourism employees alike.

Risk Management training is a one-day session focusing on:

- Introducing participants to the concept of risk management using the concept of Analyze, Manage, and Inform.
- Highlighting the value of risk management planning for delivering superior client experiences.
- Familiarizing participants with the different components of a risk management plan, including administrative materials; field policies, practices, and procedures; and emergency response plans.

This informative session helps participants understand what they are already doing to manage risk and encourages engaging discussion using thought-provoking case studies and group activities.

For more information:

https://www.iti.gov.nt.ca/en/services/tourism-training-resources/risk-management-training https://www.iti.gov.nt.ca/en/regional-offices



Starting a Tourism Business

Administered by:

The Department of Industry, Tourism and Investment manages these training programs.

What is this program?

An introductory half-day workshop aimed to inspire and inform interested entrepreneurs about what it takes to start a tourism business in the Northwest Territories (NWT). Participants will learn about the current tourism market and possible tourism businesses or tourism activities that can be developed.

You will learn about the *Tourism Act*, and how to get a tourism licence – a legal requirement in the NWT. Additional information about further tourism business training, funding opportunities, and marketing considerations will also be provided.

For more information:

https://www.iti.gov.nt.ca/en/services/tourism-training-resources/starting-tourism-business https://www.iti.gov.nt.ca/en/regional-offices



Tourism Business Development

Administered by:

The Department of Industry, Tourism and Investment manages these training programs.

What is this program?

A hands-on, one-day workshop designed for people interested in starting a new tourism business. It may also be useful for existing tourism operators to add new products to their existing operations.

At this workshop, you will gain tools to be able to:

- Clearly describe your tourism product
- Understand the market for your tourism product
- Determine the practicalities of your tourism product (how the product would be delivered on the ground)
- Develop a product development plan (including feasibility)
- Develop a general financial plan

For more information:

https://www.iti.gov.nt.ca/en/services/tourism-training-resources/tourism-business-development

https://www.iti.gov.nt.ca/en/regional-offices



Tourism Business Mentorship Program

Administered by:

The Department of Industry, Tourism and Investment manages these training programs.

What is this program?

The Tourism Business Mentorship Program provides opportunities and resources for interested NWT tourism operators (Mentees) to learn and benefit from experienced operators (Mentors).

Learning from a Mentor can be an important element in a tourism operator's success. Mentors share their expertise and knowledge and provide support and encouragement to help entrepreneurs remain focused on what is important for the success of their business. Through the Tourism Business Mentorship Program, tourism operators who are less experienced can gain valuable skills in business, leadership, and networking to help maximize their potential and become successful and profitable independent tourism operators.

The mentoring process may involve the Mentor visiting the Mentee's place of business, the Mentee visiting the Mentor's place of business, and/or the Mentor providing online support.

For more information:

https://www.iti.gov.nt.ca/en/BMP

https://www.iti.gov.nt.ca/en/regional-offices



Tourism Business Planning

Administered by:

The Department of Industry, Tourism and Investment manages these training programs.

What is this program?

A hands-on, one-to-two-day workshop designed for Northwest Territories (NWT) tourism businesses.

You will work through the Tourism Business Planning workbook, (building off work completed at the Tourism Product Development Workshop), to:

- Clearly describe your business goals and objectives
- Develop product/tour/package descriptions
- Develop a marketing plan (which can be further developed through the Tourism Marketing Workshop)
- Develop a financial plan

At the end of the workshop, you should feel comfortable completing a basic business plan for your tourism business.

The Tourism Product Development workbook will be used along with the *Tourism Development Handbook for the NWT*.

For more information:

https://www.iti.gov.nt.ca/en/services/tourism-training-resources/tourism-business-planning https://www.iti.gov.nt.ca/en/regional-offices

- Tourism Business Planning (Self-Guided Workbook)
- <u>Interview</u> <u>Inter</u>



Tourism Product Development

Administered by:

The Department of Industry, Tourism and Investment manages these training programs.

What is this program?

Tourism Product Development is a self-guided workbook that provides the tools and strategies necessary to successfully develop tourism products and experiences.

The workbook is designed for new and existing tourism operators to gain knowledge in the following topics:

- Successfully develop new tourism products.
- Growth strategies for enhancing existing products.
- Identify the target market for your tourism product.
- Understand tourism trends and how they can inspire new tourism products.
- Consider regulations, safety, consultations, and risk management.

Download the self-guided workbook below.

For more information:

https://www.iti.gov.nt.ca/en/services/ressources-de-formation-en-tourisme/tourism-product-development

https://www.iti.gov.nt.ca/en/regional-offices

■ Tourism Product Development



Tourism Product Packaging

Administered by:

The Department of Industry, Tourism and Investment manages these training programs.

What is this program?

Tourism Product Packaging is a self-guided workbook that provides a detailed look at preparing tourism packages and services. The booklet describes what a package is, how to develop one, the advantages/disadvantages of packaging, how to partner with other businesses, how to distribute the package information, and how to establish pricing.

This workbook explains how to develop tours tailored to different types of travellers. It will also guide you through a comprehensive pricing activity designed to provide you with the confidence to price your packages.

After completing this workbook, you should feel prepared to initiate partnerships, confidently price your packages, and understand the importance of commissions, coordination, and waivers.

Download the self-guided workbook below.

For more information:

https://www.iti.gov.nt.ca/en/services/ressources-de-formation-en-tourisme/tourism-product-packaging

https://www.iti.gov.nt.ca/en/regional-offices

Tourism Product Packaging



Welcome NWT

Administered by:

The Department of Industry, Tourism and Investment manages these training programs.

What is this program?

The Welcome NWT Program emphasizes important aspects of quality customer service training:

- 1. Tourism Awareness
- 2. Quality Service
- 3. Northwest Territories Community Awareness

This program is an informative, three-hour training seminar that emphasizes the importance of treating each customer as a very important individual - the key to business success. Interesting NWT facts are presented during the seminar, which help service staff answer questions that visitors may have.

Self-guided workbooks are available below.

For more information:

https://www.iti.gov.nt.ca/en/services/tourism-training-resources/welcome-nwt

https://www.iti.gov.nt.ca/en/regional-offices

Welcome to the NWT Part 1: A Tourism and Hospitality Workshop About the Northwest Territories

Welcome to the NWT Part 2: Helping Visitors Have the Best Experience Possible



Youth Mentorship for Tourism Program

Administered by:

The Department of Industry, Tourism and Investment (ITI) manages these training programs.

What is this program?

ITI recognizes the value of mentoring in ensuring competent future leadership of the tourism industry. The Youth Mentorship for Tourism Program aims to provide students and/or young professionals interested in working in any area of the Tourism Industry the opportunity to work with experienced industry professionals (mentors) who are willing to share their expertise and knowledge. The Program will match Northwest Territories students and/or young professionals with an appropriate experienced professional in a specific area (based on the mentee's interest), which may lead to employment at the mentor's place of business.

The goals of the program are to:

- Provide opportunities for students interested in tourism to meet and observe experienced professionals in a given tourism sector at work.
- Provide opportunities for youth to learn and be mentored by potential employers in tourism for the purpose of direct employment.
- Provide the resources to interested tourism businesses willing to mentor students and/or young professionals interested in their sector of tourism for the purpose of employment.
- Provide students and/or young professionals the opportunity to network with more experienced professionals in the different sectors of the tourism industry.

For more information:

https://www.iti.gov.nt.ca/en/YMP

https://www.iti.gov.nt.ca/en/regional-offices



EMPLOYERS



Employment Standards

Administered by:

The Department of Education, Culture and Employment (ECE) administers Employment Standards. The Employment Standards Office serves the needs of both employers and employees by providing information and education on the rights of employees and the responsibility of employers under the jurisdiction of the Employment Standards Act.

What is this Service?

<u>The Employment Standards Act</u> and <u>Employment Standards Regulations</u> are the basic legal authority in the Northwest Territories (NWT), which set out the minimum employment standards and provides for the enforcement of these laws by Employment Standards staff.

The *Employment Standards Act* applies to most employees and employers that perform work in the NWT.

The Employment Standards Act does not apply to:

- Federal Government Employees
- Territorial Government Employees
- Workers in federally regulated industries such as airlines, banks, and most telecommunications operations



Contracting with the GNWT

Administered by:

Contracting with the Government of the Northwest Territories (GNWT) is administered by the Department of Finance.

What is this service?

The GNWT <u>Contract Event Opportunities</u> website is an interactive system that allows vendors to download and bid on contracting opportunities online. Vendors can also sign up for notifications of new contracting event opportunities as they arise in specific areas of interest.

For more information:

If you are having trouble with the Contract Event Opportunities website, you can contact the SAM Helpdesk:

Email: samhelpdesk@gov.nt.ca

Phone: (867) 767-9129 Toll free: (866) 525-0536

If you have general procurement questions, contact:

Email: procurement questions@gov.nt.ca

For more information:

https://www.fin.gov.nt.ca/en/services/contracting



Job Bank

Administered by:

The National Job Bank is administered by *Employment and Social Development Canada* in partnership with the Department of Education, Culture and Employment.

What is this Service?

Job Bank is the leading source for jobs and labour market information. It offers users free occupational and career information such as job opportunities, educational requirements, duties, wages, and current employment trends and outlooks. In Job Bank, employers can post jobs, access employer resources that help with the hiring process, and find tips on managing and training employees. All these services are free.

For employers looking to bring employees to the Northwest Territories (NWT) from other countries, Job Bank will be an essential part of the promotion of the NWT's Express Entry System for employing foreign national skilled workers. Employers and jobseekers wishing to use the Express Entry System must apply through Job Bank.

For more information:

https://www.jobbank.gc.ca/home

NWT specific: https://www.jobbank.gc.ca/jobsearch/?searchstring=Northwest%20Territories



Employee Training Program

Administered by:

The Employee Training Program is administered by the Department of Education, Culture and Employment (ECE). Career Development staff in the Regional ECE Service Centres may assist employers and organizations in accessing the Employee Training Program.

What is this program?

This program has an emphasis on <u>current employees</u> within an existing employee-employer relationship. This program provides financial support to employers for their employees with skill training in the required skillset needed to become successful in the job.

Employer Eligibility

Registered businesses, industry associations, local housing authorities, non-governmental organizations, Indigenous organizations and Indigenous governments are eligible for assistance.

Businesses must have been in operation for a minimum of six months, be licensed to operate in the Northwest Territories (NWT) and registered with the Workers' Safety and Compensation Commission of the Northwest Territories.

Preference is given to employers who are eligible under the Government of the Northwest Territories <u>Business Incentive Policy</u> (BIP). Not-for-profit organizations are not included in the BIP but are eligible for funding.

Employee Eligibility

An employee is eligible if they:

- reside in the NWT;
- are of school leaving age (16 years or older); and
- are a Canadian citizen, permanent resident or a protected person as defined by the *Immigration and Refugee Protections Act*, who is entitled to work in Canada.

For more information: https://www.ece.gov.nt.ca/en/services/career-and-employment-services/ressources-pour-les-employeurs



Nominee Program - Employer Stream

Administered by:

The Northwest Territories Nominee Program (Nominee Program) Employer Driven Stream is delivered in partnership between the Government of the Northwest Territories and Immigration, Refugees and Citizenship Canada. The Nominee Program is delivered by two departments:

Industry, Tourism and Investment delivers the **Business stream**

Education, Culture and Employment delivers Employer driven streams

What is this Program?

ECE delivers the <u>employer driven streams</u> of the Nominee Program.

The Employer Driven streams help:

- employers secure highly skilled individuals and newcomers to work and live in the Northwest Territories (NWT);
- strengthen the economy by attracting qualified people to fill critical labour shortages in the NWT;
- support territorial employers to fill labour shortages when there are no qualified Canadians available;
- strengthen the NWT's ability to enhance the economic benefits of immigration to the territory; and
- nominate eligible foreign nationals for permanent residency in Canada.

To be eligible to apply on the Nominee Program, you need to have a valid job offer from an employer in the NWT.

The Employer-Driven Stream is for employers who want to hire and nominate foreign nationals when there are no Canadians or Canadian Permanent Residents available. The program helps employers secure entry-level, semi-skilled and skilled workers, supporting workers in their application to Canadian Permanent Residency.



For more information:

https://www.ece.gov.nt.ca/en/services/immigration-and-nominee-program www.immigratenwt.ca

Nominee Program

Education, Culture and Employment Labour Development and Standards

Fax: (867) 873-0200

Toll Free: 1 (855) 440-5450

Email: immigration@gov.nt.ca



Support for Entrepreneurs and Economic Development

Administered by:

The Support for Entrepreneurs and Economic Development (SEED) Policy is administered by The Department of Industry, Tourism and Investment.

What is this program?

The SEED Policy has several programs that support individuals who are looking to start or expand their business. The SEED Policy is part of the Government of the Northwest Territories' commitment to investing in a diverse, sustainable economy.

Funding is available under the Entrepreneur Support, Sector Support, Micro-Business, Business, Intelligence and Networking, and Strategic Investment programs. All SEED Policy programs have minimum equity requirements attached.

Entrepreneur Support: Up to \$25,000 per year to help entrepreneurs and small businesses with:

- Startup Funding
- Capital Asset Acquisition
- Market and Product Development
- Operational Support
- Film Support as under the Film Industry Guidelines

Sector Support:

- Capital Expansion Incentive: Up to \$15,000 a year, for a maximum of two years:
 - o available to NWT businesses to offset loan interest associated with new capital purchases for the expansion of your business
- Sector Research Support: Up to \$25,000 per year to help Indigenous organizations, business associations, and municipalities with:
 - o Supporting sector-specific research or planning that benefits businesses in a sector by providing information critical to the development of a sector or assisting in investment attraction
 - o Investing in sector-specific product development and related packaging materials and/or sector-specific marketing campaigns



Micro-Business: Up to \$5,000 over three years, to help entrepreneurs and small businesses with:

- Purchasing raw materials, tools, and equipment to increase the quality or quantity of production related to arts and crafts or the traditional economy
- Purchase of film-making equipment
- Purchase prospecting supply, equipment and other expenses directly related to prospecting activity
- Other self-employment activities

Business Intelligence and Networking: Up to \$8,000 per year per resident or business is available. Trip costs must exceed \$1,500 per individual; with a maximum assistance of \$4,000 per individual per trip for as many as two residents. It is important to know that funds may not be used for per diem, incidentals, honorariums, or salaries.

Strategic Investment: Up to \$75,000 to help entrepreneurs and small businesses with larger scale projects that:

- Include funds leveraged from sources other than the Government of Northwest Territories
- Directly increase the business and economic activity for one or more communities
- Directly result in increased employment outcomes for one or more communities in the NWT
- Are consistent with existing regional economic development plans

For more information:

https://www.iti.gov.nt.ca/en/services/support-entrepreneurs-and-economic-development-seed https://www.iti.gov.nt.ca/en/regional-offices



Wage Subsidy Program

Administered by:

The Wage Subsidy Program (WSP) is administered by the Department of Education, Culture and Employment (ECE). Career Development staff in the Regional ECE Service Centres assist employers and organizations in accessing the WSP.

What is this program?

This program works with new employees within an existing employee-employer relationship. This program provides financial assistance to employers in training new employees with learning on the job.

Employer Eligibility

Registered businesses, industry associations, local housing authorities, non-governmental organizations, Indigenous organizations, and Indigenous governments are eligible for assistance.

Businesses must have been in operation for a minimum of six months, be licensed to operate in the Northwest Territories and registered with the Workers' Safety and Compensation Commission of the Northwest Territories.

Preference is given to employers who are eligible under the GNWT <u>Business Incentive Policy</u> (BIP). Not-for-profit organizations are not included in the BIP but are eligible for funding.

Employee Eligibility

An employee is eligible if they:

- reside in the NWT:
- are of school leaving age (16 years or older); and
- are a Canadian citizen, permanent resident or a protected person as defined by the *Immigration and Refugee Protections Act*, who is entitled to work in Canada.

For more information:

https://www.ece.gov.nt.ca/en/services/career-and-employment-services/ressources-pour-les-employeurs



COMMUNITIES



Community Access Program

Administered by:

The Department of Infrastructure administers the Community Access Program (CAP).

What is this program?

CAP is an application-based program intended to provide financial contributions and technical assistance to community governments and Indigenous government organizations (IGOs) in the Northwest Territories (NWT) for projects to improve community access roads and marine facilities.

What are the objectives of this program?

To provide and improve infrastructure that extends residents' access beyond the community boundaries and connects residents to public locations such as timber and wood stands; fishing, hunting, and on-the-land food gathering resources; tourism opportunities; recreational sites; and camps;

- To provide direct economic benefits to the community, including construction material purchases or heavy equipment rentals made with local contractors and suppliers;
- To provide direct employment and skills development opportunities for community residents (or other local and northern residents) included in the proposed project;
- To provide indirect benefits to the community that will result from completion of the proposed project (e.g., economic development, increased tourism potential, reduction in the cost of living, and/or improved health and educational outcomes);
- To build the capacity of the community government or IGOs to manage the construction, operation and ongoing maintenance work associated with the project.

Who is eligible?

Community governments and IGOs in all communities of the NWT are eligible to apply for CAP funding, however, preference will be given to projects in smaller (non-tax-based) communities. IGOs applying for funding under this Policy must include a letter of support from the relevant community government.



Community Access Program - cont'd

The following types of community transportation infrastructure projects are eligible for contributions:

- (i) Community access roads (including all-weather or seasonal public roads or trails outside municipal boundaries); and
- (ii) Community marine facilities (including wharves, docks, breakwaters, or landings).

The Department of Infrastructure receives funding applications for summer and winter projects and assesses these on a first-come first-served basis according to the criteria established in the <u>CAP Policy</u>.

For more information:

https://www.inf.gov.nt.ca/en/services/community-access-program

https://www.inf.gov.nt.ca/sites/inf/files/resources/revised cap policy - may 2020.pdf



Community Harvesters Assistance Program

Administered by:

The Government of the Northwest Territories (GNWT) provides Local Wildlife Committees (LWC) and/or Renewable Resource Councils (RRCs) with annual funding assistance through the Community Harvesters Assistance Program for distribution to their respective memberships. The GNWT Department of Environment and Natural Resources administers the Community Harvesters Assistance Program.

What is this program?

The purpose of this funding is to provide financial assistance to organizations recognized by the GNWT as representing the interests of hunters and trappers within a particular community.

If you are a hunter or trapper in the Northwest Territories, you may be eligible for funding assistance through the LWC and/or the local RRC.

These program funds assist in defraying a portion of capital and operating costs of harvesting activities. Funding is available for renewable resource harvesters for the purchase of small tools and related equipment required to store, process, and preserve foods from community hunts or harvests.

LWCs and RRCs provide important insight, information, and advice to governments on matters relating to wildlife management and conservation.

All recognized LWCs and RRCs are eligible to apply.

For more information:

https://www.enr.gov.nt.ca/en/services/apply-community-harvesters-assistance-program

https://www.enr.gov.nt.ca/en/regional-offices



Labour Market Information

Administered by:

Labour Market Information is a collection of data, statistics, reports, and information regarding the Northwest Territories (NWT) Workforce, the Labour Market and the Economy. The Department of Education, Culture and Employment administers NWT Labour Market Information in partnership with the NWT Bureau of Statistics.

What is this service?

Labour or job market information can help you understand current work and job environments in specific NWT regions. It includes information about specific companies, industries, and occupations and can tell you who is hiring, what occupations are currently in demand, and which regions need workers. Labour market information can be overwhelming and confusing; learning what it is and how to use it can help a person make informed decisions about their education, employment or business operations.

In 2014, the GNWT partnered with The Conference Board of Canada to develop an overview of the socio-economic profile and labour market forecast for the NWT over the next 15 years, 2015-2030. In 2022 the GNWT and the Conference Board refreshed and extended the labour market forecast to 2040.

The <u>Northwest Territories Labour Market Forecast and Needs Assessment</u>, and the <u>Labour Market Information Resource</u> can be found on our supporting documents page.

This information supports <u>Skills 4 Success 10-Year Framework</u> with solid labour market information to make evidence-based decisions as well as the <u>Skills 4 Success 4-Year Action Plan</u>.

Learn more about labour market information by reading the NWT Bureau of Statistics <u>Labour force activity</u> report; the NWT Bureau of Statistics <u>Labour supply</u> report and the NWT Bureau of Statistics <u>Education and Labour Force Activities</u> report.

For more information:

 $\underline{https://www.ece.gov.nt.ca/en/services/skills-4-success/nwt-labour-market-information}$

https://www.statsnwt.ca/index.html



Skills 4 Success 10-Year Framework and 4-Year Action Plan 2021-2025

Administered by:

The Department of Education, Culture and Employment (ECE) is leading the <u>Skills 4 Success 10-Year Framework</u> and Skills 4 Success <u>4-Year Action Plan 2021-2025</u>, initiative on behalf of the Government of the Northwest Territories (GNWT).

Skills 4 Success 10-Year Framework and 4-Year Action Plan 2021-25 are managed by ECE Headquarters and implemented by many departments, divisions, and work units across the GNWT.

What is this service?

Skills 4 Success is about improving employment success for Northwest Territories (NWT) residents, closing skill gaps for in-demand jobs, and more effectively responding to employer and industry needs. This initiative is driven by labour market evidence, best practice research, and informed stakeholder feedback, and supports the 18th Legislative Assembly's priority of fostering lifelong learning, skills development, training, and employability.

Skills 4 Success is aimed at closing education and employment gaps and addressing recruitment and retention challenges in the NWT.

Vision

"NWT residents have the skills, knowledge and attitudes for employment success."

For more information:

https://www.ece.gov.nt.ca/en/services/skills-4-success

Email: skillsforsuccess@gov.nt.ca



Small Community Employment Support Program

Administered by:

The Small Community Employment Support (SCES) Program is administered by the Department of Education, Culture and Employment (ECE). Career Development Staff located in the Regional ECE Service Centres work with designated community authorities and employers in creating new job opportunities within their community.

What is this program?

The Small Community Employment Support Program is a GNWT–ECE funded program that supports small Northwest Territories (NWT) communities and small regional centres in developing employment opportunities, which may include on-the-job training for their residents.

The SCES program is a direct result of the <u>Small Communities Employment Strategy 2108-2024</u>, which focuses on how ECE will work with NWT small communities and regions on building the local labour market.

Who is eligible for this program?

Local community governments called Designated Community Authorities are eligible for funding. Designated Community Authorities are governments of cities, towns, villages, hamlets or charter communities designated by legislation to provide the services, products and facilities that form all or part of a municipality. To access the program, Designated Community Authorities are required to develop an annual plan that identify how they will create or offer employment opportunities in their communities.

Funding is provided through contribution agreements between ECE and Designated Community Authorities and consists of a base amount and an additional allocation based on the number of individuals aged 15 and older, and their employment rates.

For more information:

https://www.ece.gov.nt.ca/en/services/services-de-recherche-demploi-et-de-planification-de-carriere/small-communities-employment



Support for Entrepreneurs and Economic Development

Administered by:

The Support for Entrepreneurs and Economic Development (SEED) Policy is administered by the Department of Industry, Tourism and Investment.

What is this program?

The SEED Policy has several programs that support communities looking to diversify or grow their economy. The SEED Policy is part of the Government of the Northwest Territories' commitment to investing in a diverse, sustainable economy.

Funding is available under the Community Economic Development program. All SEED Policy programs have minimum equity requirements attached.

Community Economic Development: Up to \$25,000 of funding is available for:

- Feasibility studies, strategic plans, evaluations and planning costs that investigate economic opportunities and build on existing community resources;
- The purchase or further development of physical infrastructure (i.e., capital assets) where the lack of infrastructure constrains business development;
- Improving access to business information;
- Host and promote community-based festivals and events that highlight NWT products or talent and are key to economic development for the community.

It is important to know that communities with a development, or business/corporations may also review SEED Policy programming aimed at entrepreneurs and small business.

For more information:

https://www.iti.gov.nt.ca/en/services/support-entrepreneurs-and-economic-development-seed https://www.iti.gov.nt.ca/en/regional-offices



ORGANIZATIONS



Community Literacy Development Fund

Administered by:

The Community Literacy Development Fund is administered by the Department of Education, Culture and Employment. Career Development Staff located in Regional ECE Service Centres will work with organizations that may be interested in accessing the Community Literacy Development Fund within their community.

What is this program?

The Community Literacy Development Fund (CLDF) provides financial assistance to community organizations to develop and deliver local programs that will increase literacy skills and raise awareness of the importance of literacy.

The CLDF promotes literacy development for adults in the Northwest Territories (NWT), including youth (16-25), working age adults, parents, and seniors (60 and older). It supports literacy development in all 11 NWT official languages, with an emphasis on Indigenous languages.

Special priority will be given to youth and adults developing emergent literacy skills and to Income Assistance clients.

For more information:

https://www.ece.gov.nt.ca/en/services/literacy/community-literacy-development-fund https://www.ece.gov.nt.ca/en/ece-service-centres

Community Literacy Development Fund Handbook



Community Training Partnerships

Administered by:

Community Training Partnership program is administered by the Department of Education, Culture and Employment (ECE). Career Development Staff located in Regional ECE Service Centres work with organizations on accessing the Community Training Partnerships program.

What is this program?

Community Training Partnerships provide training and skills development opportunities to unemployed individuals to improve their employment prospects and obtain meaningful long-term employment. Support is provided for up to 26 weeks to organizations to deliver local activities aimed at increasing skills development, including workplace essential skills.

Community Training Partnerships projects may include the follow group skills training:

- literacy and numeracy
- upgrading
- workplace essential skills
- life skills
- employment readiness programs
- pre-employment training courses
- skill-specific training programs

Eligible Partners

- Registered businesses, industry or employee associations, local housing authorities, nongovernmental organizations, Crown Corporations, post-secondary institutions, community and special interest groups, boards and agencies, Indigenous organizations, and Indigenous, municipal, or local governments are eligible for assistance.
- Registered businesses must be licensed to operate in the Northwest Territories and registered with the Workers' Safety and Compensation Commission of the Northwest Territories (WSCC).
- When considering business applications, preference will be given to employers who are eligible under the GNWT Business Incentive Policy (BIP).

For more information:

https://www.ece.gov.nt.ca/en/services/career-and-employment/organizations



Employment Assistance Services

Administered by:

Employment Assistance Services are administered by the Department of Education, Culture and Employment (ECE). Career Development Staff located in Regional ECE Service Centres work with organizations interested in providing Employment Assistance Services within their community.

What is this service?

Employment Assistance Services provide career and employment assistance to Northwest Territories residents for local needs and helps individuals prepare for the workforce, find work, or maintain work through organizations. The focus of this program is assisting individuals described as unemployed, underemployed, or at risk of unemployment.

When considering business applications, preference will be given to employers who are eligible under the Government of the Northwest Territories Business Incentive Policy (BIP).

To be awarded an agreement, a service provider must:

- provide demonstrated experience and the ability to develop the service;
- demonstrate the ability to provide appropriate training;
- provide adequate facilities and equipment
- demonstrate management and planning capabilities;
- provide competitive and reasonable service costs:
- demonstrate the ability to obtain and use labour market information.

Eligible partners

Registered businesses, industry or employee associations, local housing authorities, non-governmental organizations, Crown Corporations, post-secondary institutions, community and special interest groups, boards and agencies, Indigenous organizations, and Indigenous, municipal, or local governments are eligible for assistance.

For more information:

https://www.ece.gov.nt.ca/en/services/career-and-employment/organizations



Job Creation Partnership

Administered by:

Job Creation Partnership is administered by the Department of Education, Culture and Employment (ECE). Career Development Staff located in Regional ECE Service Centres work with organizations interested in developing Job Creation Partnerships within their community.

What is this program?

Job Creation Partnerships provides work experience opportunities to improve employment prospects of the participants. The program assists unemployed individuals who need work experience and training to obtain meaningful long-term employment.

The program provides support for up to 52 weeks to organizations to deliver local activities that either include a work experience component or have a guarantee of employment at the end of the project. Work experience projects may also include a skills development component.

Eligible partners

Registered businesses, industry or employee associations, local housing authorities, non-governmental organizations, Crown Corporations, post-secondary institutions, community and special interest groups, boards and agencies, Indigenous organizations, and Indigenous, municipal or local governments are eligible for assistance.

Registered businesses must be licensed to operate in the Northwest Territories, and registered with the Workers' Safety and Compensation Commission of the Northwest Territories.

For more information:

https://www.ece.gov.nt.ca/en/services/career-and-employment/organizations



Strategic Workforce Initiatives

Administered by:

The Strategic Workforce Initiative program is administered by the Department of Education, Culture and Employment (ECE). Career Development Staff located in Regional ECE Service Centres work with community organizations interested in accessing financial supports within the Strategic Workforce Initiatives.

What is this program?

Strategic Workforce Initiatives support organizations with labour market activities that promote labour force development, workforce adjustments, and human resources planning. Activities must address a community labour market need and may include identifying economic trends, creating strategies, and initiating projects to develop a responsive local labour force.

The types of projects that can be funded include:

- **Research:** Research projects that gather unemployment data, analyze potential training and employment opportunities, and/or track and assess the community labour market.
- **Development of Strategic Plans:** Prepare a strategic plan to address community economic and employment issues.
- **Promotion:** Projects that market new programs and services or promote employment supports to employers and unemployed individuals.
- **Communications:** Projects that share best practices or are intended to initiate discussion regarding community challenges and opportunities.
- **Coordination:** Projects that facilitate community problem-solving related to labour market/employment challenges; and/or projects that aid in the development of local planning groups (commonly referred to as Community Labour Market Development Plans).
- **Coordination of Workforce Adjustment:** Projects that help businesses set up support mechanisms to assist employees who are at risk of losing their jobs, including human resource planning and coordination, skills training inventory or needs assessment and related development activities, and occupational standards.

For more information:

https://www.ece.gov.nt.ca/en/services/career-and-employment/organizations



Youth Resources

Throughout this document, there are many opportunities that youth (ages 18-24) may access.

The Department of Education, Culture and Employment (ECE) has several employees who may assist youth to find employment.

Youth can work with a Career Development Officer at one of the Regional ECE Service Centres. Career Development Officers can provide support with accessing programs and services for obtaining additional employment education and/or training supports that may lead to a fulfilling career.

<u>Career and Education Advisors</u> (CEAs) provide specialized education and career advice to Grades 9–12 students.

The CEAs focus exclusively on connecting with students and youth in communities and assisting them to make transition decisions that are personally meaningful to them and relevant to their home community. Students are supported to make choices about work, post-secondary education, and/or training choices that can lead to employment in their home communities, or the community of their choosing.

- CEAs use processes to help students generate possibilities for work, learning and life that are aligned with who they are, what they can do and what they ultimately want.
- The goal of the CEA program is to broaden and deepen students' knowledge of available occupations, post-secondary programs, and experiential learning opportunities that they can engage in while still in school.
- CEAs help students to capture and organize their possibilities using a variety of tools and activities.
- CEAs also encourage students to involve the important adults in their lives to help with the more significant decisions.
- CEAs can also be a resource for educators who are working with students by providing tangible resources, career conversations, possible links to curriculum, etc.



- CEAs support the Schools North Apprenticeship Program and can be a point of contact for students who are interested in skilled trades to gain work experience while also attending high school.
- CEAs may be contacted at <u>cea@gov.nt.ca</u>.

In addition to many of the resources listed in this guide, here are some additional experiential learning opportunities that youth may want to explore.

- Schools North Apprenticeship Program (SNAP)
- NWT Youth Ambassador Program
- NWT Page Program
- Youth Parliament Program
- WSCC Young Worker Certification Program

More information regarding youth supports, programs and services, are forthcoming and will be included in this manual and will be available on <u>Education</u>, <u>Culture and Employment</u>'s website.



Additional GNWT Programs, Services and Information

Education, Culture and Employment

- Prince of Wales Northern Heritage Centre
- <u>Education Renewal Framework</u> (K-12 education system)

Environment and Natural Resources

- Traditional Knowledge in the NWT
- Tundra Science and Culture Camps
- Education, Research and Outreach
- Interim Resource Management Assistance (IRMA) Program
- NWT Cumulative Impact Monitoring Program (NWT CIMP)

Executive and Indigenous Affairs

- Women's Initiative Grant Program
- Campaign School for Women
- Public Board Appointments

NWT Housing Corporation

Homeownership Education Courses

Industry, Tourism and Investment

- <u>Client Services and Community Relations</u>
- Support for Film



Additional GNWT Programs, Services and Information - cont'd

Industry, Tourism and Investment - cont'd

- Mining Incentive Program
- NWT Arts Program
- NWT Film Commission
- NWT Environmental Studies Research Fund
- Small Scale Food Program
- Support for Arts
- Community Tourism Coordinator Program
- Tourism Training Fund Guidelines
- Tourism Training Resources
- Tourism Safety Planning
- <u>Tourism Product Development Tools</u>
- <u>Visitor Information Centres</u>
- Tourism Product Diversification and Marketing Program
- Become a Licensed Tourism Operator
- Business Incentive Policy
- Commercial Fisheries Industry Support Program
- <u>Community Futures Program</u>
- Assistance from the Mining Recorder's Office
- <u>Food Safety Program</u>
- Agriculture and Agri-Food Research Program



Additional GNWT Programs, Services and Information - cont'd

Industry, Tourism and Investment - cont'd

- Agriculture Training Program
- Agriculture and the Environment Program Funding
- Agriculture and Food Processing Development Program
- Agriculture Awareness Initiative
- Agriculture Market Development Program
- Hide and Fur Program
- NWT Film Rebate Program
- <u>BizPal</u>
- NWT Manufactured Products Policy
- Genuine Mackenzie Valley Fur Program
- <u>Economic Development Officers</u>
- <u>Canadian Agriculture Partnership</u>
- Work Credit Program
- Oil and Gas Rights Management
- Oil and Gas GIS Data
- Support for Arts
- <u>Co-operative Associations</u>
- Get Guidance from Client Services and Community Relations



Additional GNWT Programs, Services and Information - cont'd

Iustice

• GNWT Corrections Northern Recruitment Training Program

Municipal and Community Affairs

• School of Community Government Webinar Series

Government of the Northwest Territories Funding links

<u>GNWT's Response to COVID-19</u> - Resources, current information, and official News Releases from the GNWT responding to the COVID-19 pandemic.

Other GNWT Agencies and Partners

- Aurora College
- NWT Business Development & Investment Corporation
- <u>InvestNWT</u>
- Inclusion NWT
- NWT Literacy Council
- NWT Metis Dene Development Fund
- NWT Community Futures Association
- Geographic Information Systems (GIS)

Federal Government Partners

- <u>CANNOR</u>
- Employment and Social Development Canada
- Crown-Indigenous Relations and Northern Affairs Canada
- Indigenous Services Canada